

# CELLULARONE

December 1, 2000

Dear Cellular One® Customer:

We would like to thank you for choosing Illinois Nine Corporation, d/b/a Cellular One, as your provider for cellular services. This letter is to inform you that Illinois Nine Corporation has entered into an agreement to sell its cellular system and related assets to Verizon Wireless.

Upon completion of this transaction, on or about January 15, 2001, customer contracts will be assigned by Illinois Nine Corporation to Verizon Wireless, making Verizon Wireless your new cellular service provider. The change in provider will not adversely affect the cost or quality of the wireless services you currently receive. However, Verizon Wireless may offer you different service packages and/or rates in the future.

Soon after the transaction is completed, you will start receiving bills from Verizon Wireless. Until then, you must continue paying your Cellular One bills in full to prevent any interruption of your service.

Verizon Wireless is the largest wireless communications provider in the U.S. with 26.3 million wireless voice and data customers and 3.5 million paging customers. The new coast-to-coast wireless provider was formed by the combination of the U.S. wireless businesses of Bell Atlantic Corp. and GTE Corp. - now Verizon Communications (NYSE:VZ) - and Vodafone (NYSE and LSE: VOD). The new company includes the assets of Bell Atlantic Mobile, AirTouch Cellular, GTE Wireless, PrimeCo Personal Communications and AirTouch Paging. The company has a footprint covering nearly 90 percent of the U.S. population, 49 of the top 50 and 96 of the top 100 U.S. markets. Verizon Wireless, headquartered in Bedminster, NJ, is 32,000 employees strong.

If you have any questions, please contact our Customer Service Department at (800) 663-5490. It has been our privilege to serve you.

Thank you for your business.

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331 North Market

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618-253-4800  
618-262-5400

Cellular One® is a registered service mark of Cellular One Group.

TOTAL P.03

11/28/00 TUE 14:55 [TX/RX NO 6614]